



# IVIEWIT TECHNOLOGIES, INC.

\*Iviewit Technologies, Inc. (fka)  
Iviewit Holdings, Inc. - Del.

Iviewit Holdings, Inc. (fka)  
Uview.com, Inc. - Del.

\*Iviewit Holdings, Inc. - Fla.

Iviewit Holdings, Inc. - Fla.

Iviewit, Inc. - Fla.

\*I.C., Inc. (fka)  
Iviewit.com, Inc. - Fla.

Iviewit.com LLC - Del.

Iviewit.com, Inc. - Fla.

Iviewit.com, Inc. - Del.

Iviewit LLC. - Del.

\*Iviewit Corporation

\*Indicates companies  
where ownership is  
currently under  
federal and state  
investigations.

**Eliot I. Bernstein**  
**President, Founder & Inventor**  
**Direct Dial: 561.364.4240**

## **PRIVATE & CONFIDENTIAL**

Wednesday, August 16, 2006

Chris P. Mercer  
President  
Institute of Professional Representatives before the European Patent Office (epi)  
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[info@patentepi.com](mailto:info@patentepi.com)

### **RE: Iviewit Investigation with the Institute of Professional Representatives before the European Patent Office (epi)**

Dear Mr. Mercer,

So kind that you have finally replied in person to my efforts to contact you, after so many months of trying to hunt you down, what a surprise. Your recent letter dated August 2, 2006<sup>1</sup> imparts that I have somehow upset your Secretariat, Diana Della Bella but I fear it is your actions that have caused her discomfort, not mine. The reason I was exacerbated by Bella was that she had written a letter dated April 6, 2006, requesting information to begin an investigation<sup>2</sup>. Yet, last year I had sent you answers to all the same questions she was asking for and at that time you stated that you had passed these matters over to a Committee that was now starting immediate investigation<sup>3</sup>. From your letter dated November 18, 2005:

In light of your emails, I have referred the matter to our Disciplinary Committee. This Committee will now investigate the matter and will report in due course.

Further:

As the matter is now in the hands of our Disciplinary Committee, I am unable to provide any further comments on the complaint itself.

The Disciplinary Committee will now continue to handle the matter. I responded to your requests then and now months later it was as if you had done NOTHING. This has already perhaps caused a further loss of patent rights due to a corruption of outside counsel and possible representatives of the EPO and EPI.

<sup>1</sup> Exhibit 1 – Mercer letter dated August 2, 2006

<sup>2</sup> Exhibit 2 – Bella letter dated April 6, 2006

<sup>3</sup> Exhibit 3 – Mercer letter dated November 18, 2005

**RE: Iviewit Investigation with the Institute of Professional Representatives  
before the European Patent Office (epi)**

When I asked questions regarding the letter Bella stated that she only typed the message, refusing to disclose her author. Finally, after repeated questioning as to who authored the letter and therefore could be held accountable for its content, she stated it was written under your direction. She refused to answer questions or be held accountable for the statements within the letter, although she signed it as author, not typist and without reference to the author.

Normally, we anticipate letters from authorized individuals regarding formal investigations, signed by them personally and not their secretaries. Secretaries normally denote such letters typed on behalf of others, by either initialing the letter as typist or signing on behalf of the officer, not signing as author. Since secretaries are not normally officers and cannot be held accountable for statements made in unauthorized roles, we sought to speak to the unseen anonymous author. She resisted but finally stated that you were author. Not a response from the Disciplinary Committee as outlined in your prior letter?

I asked Bella to kindly have you return my call to address the issues already addressed, and this went on endlessly, without a response from you. I finally explained that due to the possible attempted murder of my family that has taken place since initially contacting your offices<sup>4</sup>; I was asking her for your immediate attention. I noted to her that all those involved in any criminal behavior or denial of due process and procedure may well be found to be accomplice to such crimes. Again, in light of the urgency that a typical car bombing in Boynton Beach Florida would illicit to perhaps move things along, you still refused to even call or author a response.

Then this ridiculous letter from your secretary stating that nothing had been done for months which seems highly irregular and out of procedure, after your letter stating investigations had begun. Strange that her letter asks for the exact same things you asked for prior to beginning the investigation, or more aptly not beginning the investigation. I contacted the Chairman whom the letter refers to as having decided that the complaint could not stand as it was, Bella's letter attempts to limit the complaint, which had prior been done. This seemed almost ridiculous and so for a third time, I will entertain answering her questions here and further expand on our requests.

You have asked to limit the complaint to only licensed attorneys with the EPI and not members of the EPO. To be clear and frank, your letter seems to impart that I have approached the EPI for investigations not under your domain. This was merely based on statements from Lyse Dybdahl of the EPO who stated the EPI was to investigate charges against her and Alain Pompidoux. From Dybdahl's letter dated<sup>5</sup>, May 24, 2005:

With regard to the various allegations you made against professional representatives before the European Patent Office, we would like to draw your attention to the fact that issues of conduct must be initiated with the Institute of Professional representatives.

Then from your secretary Diana Della Bella on April 6, 2006:

You are invited to direct your complaint specifically to the alleged misconduct of Mr. Molyneaux, without any reference to Iviewit's grievances against other parties like Officials of the EPO over whom the epi has no jurisdiction.

Thus, the first question for you to address seems to be with Lyse Dybdahl and yourself, of just who exactly investigates these members of the EPO? The members of the EPO refer to you and your offices and you claim this is untrue. Dybdahl stated that the EPI was to investigate members of the EPO who

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<sup>4</sup> See [www.iviewit.tv](http://www.iviewit.tv) homepage at the bottom for images of the car bombing, the minivan being inventor Bernstein's wife's car, the other 3 cars at the scene also blew up from the explosion.

<sup>5</sup> Exhibit 5 – Letter from EPO, Lise Dybdahl dated May 24, 2005

**RE: Iviewit Investigation with the Institute of Professional Representatives  
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were suspected of possible criminal acts and if you are not the appropriate party, was this perhaps to further subterfuge our patents at the office and buy her and Mr Pompidou time to further aid and abet in the preclusion of our patent rights? I guess you could say we were misdirected to your offices by Dybdahl, under the authority of Pompidou. Now being that she is a two dimensional entity, a member of the EPO and therefore a licensed representative before the EPI, we remain steadfast that we would like your offices to investigate her for her misconducts as an attorney.

The mere fact that she is found misdirecting investigations to your offices is further cause to investigate Ms. Dybdahl. Therefore, the complaint shall remain with her included for her involvement, unless some other investigatory body needs to be contacted in regards to her possible criminal acts in what appear actions to aid and abet the crimes. We do want her investigated for inappropriate conduct as an attorney but we are also equally interested in having her investigated for her potential criminal acts at the EPO. I await your involving such additional authorities if necessary under your investigation of her or directing us to the specific investigatory body, since the EPO claims you are the correct party.

Pompidou, on the other hand, appears not to be an attorney and thus if you do not regulate EPO members that are not licensed to practice law we can understand that. Again it remains contradictory to what Dybdahl stated in her letter. For this misdirection of Dybdahl regarding investigating Pompidou and derailing such investigations so long as to cause loss of rights, we would like this charge added to her ethical misconducts. We anticipate you will notify those authorities of the need to investigate Pompidou for his potential involvement in the broader crimes, again that is if you are not the appropriate party. Again, the proper authorities need be notified by you of the actions of Dybdahl on behalf of both Pompidou herself in misdirecting the investigations.

As to Bella's letter question regarding who we are complaining of, let me reiterate:

- 1) Mr. Martyn Molyneaux,
- 2) Molyneaux's former firm, Wildman, Harrold, Allen and Dickson LLP,
- 3) Molyneaux's current firm of Harrison, Goddard, and Foote,
- 4) Attorney's who filed the original applications and any attorney's involved in submitting such fraudulent applications prior to Molyneaux's taking over the filings. There is a lineage of US firms and we are looking to establish that same lineage abroad. Thus we need to know exactly which patent attorneys signed, so that we may have them investigated. This is for each and every application across the pond. In seeking to get copies of the applications to determine the culpable parties, we have been bounced relentlessly back and forth between your offices and the EPO, both refusing to release copies of such initial and subsequent attorney's involved in the filings. This similar to the "whose on first" being played with the investigations. Requests for copies of the signature pages on all patent applications have been refused repeatedly in what appears an attempt to hide such attorneys from prosecution by the EPO and perhaps the EPI and deny the inventors their rights to their files and causing loss of rights. Files necessary for prosecution of possible massive felonies. Therefore, we would like to have investigated any/all other lawyers that signed the applications. We would like to know exactly who the owners, inventors and assignees for each of the applications submitted to your offices already.

In attempting to gain this information from the EPO we have been refused copies of the original applications by Ms. Dybdahl, who instead referred us to a website with limited patent information and no attorney signatures pages, not very helpful. Again, this has derailed our efforts with your office in naming all the culpable parties. Of course, the EPO refusing to release such information seems highly suspect. Prior to your taking post at the EPI, on March 18, 2005, I spoke with Mr. Holzer who had stated he was beginning an investigation of these matters, the attorneys involved and was having all the information regarding our patents forwarded from Lyse Dybdahl to your offices and copying us. Since your taking office, the investigation had been stymied, the files refused and consistent attempts to narrow the scope of the investigation have been made, when it should be broadened. Your letter clearly stated that you have turned the matter over to a Committee and we would be hearing from them not you. Then your

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**RE: Iviewit Investigation with the Institute of Professional Representatives before the European Patent Office (epi)**

disguised letter from your Secretariat made to look like it was from the Committee makes this appear an almost well executed scheme to derail the investigation, if ever there was one.

In fact, we would like this entire Disciplinary Committee, due to the delays, to have full disclosure of when they were appointed to their posts and if they have any conflicts with any of the accused lawyers, law firms, or any other of the accused parties, both US and international mentioned in the information submitted already to your office. Since so much time has now elapsed as to allow for public offices to possibly have been infiltrated further to deny due process and subterfuge our intellectual property rights, I am sure you can understand the concerns of the shareholders in requesting that the investigators make full disclosure and sign conflict waivers. In fact, since you were not the original person handling the complaints and came after Holtzer, we would like a similar conflict disclosure statement from you before any further actions are taken by you.

The delay tactic by the EPO and EPI and efforts to deny inventors protection in the interim periods may have resulted already, in loss to the inventors of certain rights. If this is the case, then all those involved in the subterfuge must have liability, especially where due process and procedure may have been circumvented through corrupt acts in public offices. Again, where recent car bombings have occurred we anticipate you will instantly turn these matters over to the proper authorities and begin handling the complaints in accordance with due process and procedure.

Finally, to your most recent letter dated August 2, 2006 which appears offensive and again reeks of another delay tactic, I will elaborate.

I have recently been contacted by one of the staff at the epi Secretariat who has been very upset and offended by a telephone conversation you had with her. Such behaviour is not acceptable and I will therefore instruct the epi Secretariat not to talk to you at all unless you are prepared to show normal

1. courtesy and consideration for the people to whom you speak.

I am unclear as to what behaviour is not acceptable and I have always spoken politely and with proper language to your offices.

I understand that you have also been in contact with the firm to which the Chairman of our Disciplinary Committee is attached. Again, there is no point in doing this as the firm has no power in this connection. The only person who could assist you in connection with your matters is the Chairman himself.

2. Therefore, if you cannot contact the Chairman, please do not impose on other people.

Indeed I did contact the Chairman's firm, as your offices refused to disclose his number and your Secretariat stated that in most companies I would not be able to contact the Chairman. Perhaps, in private companies Chairman's may hide under their desks and refuse to talk to someone, although I have never had such problem contacting anyone. Yet, the part that is unfathomable is that the Chairman is of a public organization and as such it is unheard of that he cannot be contacted, his number refused, when he is implicated in the letter from Bella. Furthermore, I may be a bit misguided but I contacted his office and left a message with his secretary to have him call me back. I do not think leaving a message is too much of an imposition on his secretary but I may be wrong. I am uncertain why your letter imparts that I may still have trouble contacting him, so please do have him respond to this letter instead of yourself. I would at minimum take his direct cell phone line so that others will not be "imposed" upon. I am looking for the most senior officer at the EPI for direct involvement, as it will be his legacy and culpability for his department's actions and since he is in the Disciplinary Committee Bella's letter refers to. Please take this as a formal request to have him call me ASAP, since he has not returned the call to his office left several weeks ago. Yet, another Wizard of Oz, hiding under his desk as you have done.

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- we can to reach a conclusion. However, our powers are limited. I understand that the Chairman of the Disciplinary Committee has already tried to contact you to explain what we can and cannot do.
- 3.

Now this poses an interesting dichotomy to your letter. On the one hand your Secretariat has implicated you as the author of the letter she authored and here you now try to state it was the Chairman of the Committee who authored that letter. This would impart that Bella does not know whom she types for or again we are being misinformed by members of the EPI as to the state of affairs. In fact, the Chairman was only cc'd on the letter versus author and it seems strange that the author would cc himself? As Bella stated, she is not a Disciplinary Committee member and only a typist at your direction, yet you now implicate the Chairman as the author. Certainly with so much at risk for his administration we will anticipate his handling the Complaint from this point forward to remove any confusion as to who is writing these mystery letters and who will be held culpable. Your removal from the matters would be apropos for a myriad of reasons outlined herein and will be anticipating his authored response directly from this point forward.

- Moreover, we need to see not only an allegation as to the conduct of the attorney or the firm but also specific documentary evidence which supports the allegation. We are obliged to rely on evidence in any of our disciplinary procedures and we cannot rely on mere allegation. As far as I can recall from previous correspondence, you have so far not provided any evidence on which we can base an investigation. In the absence of any such evidence, we cannot proceed.
- 4.

You have got to be kidding when you wrote this last verse for it contradicts wholly that the matter was turned over last year for investigation to the Committee and that we would be hearing from them not you. Yet, now we only hear from you and you ask for evidence. Please provide the correspondences where you asked for evidence and were refused. Much of the evidence is obvious, like the patents are in the wrong names of unauthorized people who were not inventors. Any evidence request should have come from the Committee, not you, but again we find you claiming you are taking actions instead of the Committee and trying to derail investigation entirely. Further, you speak in riddles as you speak of "we" as if you are now a part of the Disciplinary Committee that you stated you were not originally a part of at first. As far as I can recall from your previous correspondence, you already moved this to Committee for investigation and they were proceeding, not you. Wow, I am really confused, as to how you change your story and try to paint me somehow responsible for refusing you anything.

Remember your correspondence where formally you stated you were out of the picture from that point forward and I would be contacted by the Committee. Please forward your mystery correspondences asking for evidence and we shall reply in kind. As to whether the investigation proceeds, I await the Chairman's correspondence as head of the Committee and I presume since you are no longer party to the action that your current letters attempt to dismiss the ongoing investigation is without authority and certainly without merit.

I am not sure who investigates members of the EPI but I would like the next correspondence to specifically address what agency and whom your direct report is so as I might file with them against members of the EPI, both attorneys and non-attorneys. Please identify the Disciplinary Committee members and the rules governing their conduct. I would request that your offices formally contact them as well. Where this is quickly becoming a Patentgate situation both here and abroad, we would like only the senior most officer of the EPI to address these issues further and or the Disciplinary Committee. Where the sanctity of the EPO and EPI are now in question, with members falsifying and delaying investigatory issues for months we anticipate your immediate cooperation in advance.

Sincerely,

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**RE: Iviewit Investigation with the Institute of Professional Representatives  
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Eliot I. Bernstein



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Andy Dietz  
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Richard D. Rosman, Esq.  
Harry I. Moatz – Director – Office of Enrollment and Discipline – The United States Patent & Trademark Office  
John J. Doll – Assistant Commissioner  
Jon W. Dudas – Commissioner of Patents – The United States Patent & Trademark Office  
The Honorable Glenn Fine - Inspector General Department of Justice  
The Honorable United States Senator Barbara Boxer  
The Honorable Johnnie E. Frazier - Inspector General Department of Commerce  
Daniel O'Rourke - Small Business Administration Inspector General Office  
Stephen Lucchesi, Special Agent, Federal Bureau of Investigation – West Palm Beach, Florida  
The Iviewit Shareholders  
Mindy Fleisher, Chief of Staff - Office of Commissioner of Patents  
The Times UK, Editor  
The New York Times, Editor

Wednesday, August 16, 2006

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**RE: Iviewit Investigation with the Institute of Professional Representatives  
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Eliot I. Bernstein

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Harry I. Moatz – Director – Office of Enrollment and Discipline – The United States Patent & Trademark Office  
John J. Doll – Assistant Commissioner  
Jon W. Dudas – Commissioner of Patents – The United States Patent & Trademark Office  
The Honorable Glenn Fine - Inspector General Department of Justice  
The Honorable United States Senator Barbara Boxer  
The Honorable Johnnie E. Frazier - Inspector General Department of Commerce  
Daniel O'Rourke - Small Business Administration Inspector General Office  
Stephen Lucchesi, Special Agent, Federal Bureau of Investigation ~ West Palm Beach, Florida  
The Iviewit Shareholders  
Mindy Fleisher, Chief of Staff - Office of Commissioner of Patents  
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Wednesday, August 16, 2006

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*With Compliments*



*Institut der beim Europäischen Patentamt  
zugelassenen Vertreter*

*Institute of Professional Representatives  
before the European Patent Office*

*Institut des mandataires agréés  
près l'Office européen des brevets*

**The President**

2nd August, 2006

Mr. Eliot Bernstein  
39 Little Ave  
Red Bluff  
California 96080  
USA

Dear Mr. Bernstein,

Re: Your Contacts with epi

I have recently been contacted by one of the staff at the epi Secretariat who has been very upset and offended by a telephone conversation you had with her. Such behaviour is not acceptable and I will therefore instruct the epi Secretariat not to talk to you at all unless you are prepared to show normal courtesy and consideration for the people to whom you speak.

I understand that you have also been in contact with the firm to which the Chairman of our Disciplinary Committee is attached. Again, there is no point in doing this as the firm has no power in this connection. The only person who could assist you in connection with your matters is the Chairman himself. Therefore, if you cannot contact the Chairman, please do not impose on other people.

I fully understand that you feel that you have a grievance and that you would like to have a remedy for your grievance. We as epi would like to see any proper grievance dealt with fully and we will do all that we can to reach a conclusion. However, our powers are limited. I understand that the Chairman of the Disciplinary Committee has already tried to contact you to explain what we can and cannot do.

I would re-iterate that epi has power only over its members. Its members are European Patent Attorneys. We have no power to take any action against any other people. In particular, we have no power at all over employees of the European Patent Office. Therefore, if you would like us to look into any matter, it is essential for you to identify a specific European Patent Attorney or a specific firm of European Patent Attorneys.

If you have a grievance against a person who is not a European Patent Attorney, it will be necessary to take it up with the authority relevant to that person.

Moreover, we need to see not only an allegation as to the conduct of the attorney or the firm but also specific documentary evidence which supports the allegation. We are obliged to rely on evidence in any of our disciplinary procedures and we cannot rely on mere allegation. As far as I can recall from previous correspondence, you have so far not provided any evidence on which we can base an investigation. In the absence of any such evidence, we cannot proceed.

**Chris P. Mercer**

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**CONFIDENTIAL**

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*Disziplinarrat  
Disciplinary Committee  
Commission de Discipline*

April 6, 2006

**CD 2/05 – Iviewit Technologies ./ Martyn W. Molyneux**

Dear Mr. Bernstein,

Please excuse our late reaction which comes from carefully observing your complaint and internal consultation in our Disciplinary Committee. The Chamber together with the Chairman of the **epi** Disciplinary Committee came to the conclusion that we cannot treat your complaint as it stands.

We politely direct you to the Rules of Conduct and Complaint Procedure on the **epi** web site and provide you with a hard copy thereof. You are invited to direct your complaint specifically to the alleged misconduct of Mr. Molyneux, without any reference to Iviewit's grievances against other parties like Officials of the EPO over whom the **epi** has no jurisdiction. The **epi** Disciplinary Committee has jurisdiction only over members on the list of Professional Representatives before the European Patent Office.

Yours sincerely,



Diana Della Bella  
Registrar of the **epi** Disciplinary Committee

Encl.

Cc: Mr. Paul Rosenich, Chairman of the **epi** Disciplinary Committee  
Mr. Simon Wright, Secretary of the **epi** Disciplinary Committee

**CONFIDENTIAL**

Iviewit Technologies, Inc.  
Mr. Eliot I. Bernstein  
10158 Stonehenge Circle  
Suite 801  
Boynton Beach, Fla. 33437-3546

*Disziplinarrat  
Disciplinary Committee  
Commission de Discipline*

April 6, 2006

**CD 2/05 – Iviewit Technologies ./ Martyn W. Molyneaux**

Dear Mr. Bernstein,

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Yours sincerely,



Diana Della Bella  
Registrar of the **epi** Disciplinary Committee

Encl.

Cc: Mr. Paul Rosenich, Chairman of the **epi** Disciplinary Committee  
Mr. Simon Wright, Secretary of the **epi** Disciplinary Committee

## Richtlinien des Instituts der beim Europäischen Patentamt zugelassenen Vertreter für die Berufsausübung

Diese Richtlinien dienen zur Regelung des Verhaltens und anderer Tätigkeiten der Mitglieder insoweit, als diese Tätigkeiten sich auf das Übereinkommen über die Erteilung europäischer Patente (Europäisches Patentübereinkommen) unterzeichnet in München am 5. Oktober 1973, oder dessen etwaige abgeänderte Fassungen beziehen.

In diesen Richtlinien sind die folgenden Definitionen anwendbar:

"Institut"  
bedeutet das Institut der beim Europäischen Patentamt zugelassenen Vertreter;

"Mitglied"  
bedeutet ein Mitglied dieses Institutes;

"Übereinkommen"  
bedeutet das Europäische Patentübereinkommen;

" Rat "  
bedeutet der Rat des Institutes;

" Mandant "  
bedeutet jede natürliche oder juristische Person, die von einem Mitglied eine Beratung entgegen nimmt oder Dienste erbittet;

"Disziplinarorgane"  
bedeutet die in Artikel 5 der Vorschriften in Disziplinarangelegenheiten aufgeführten Organe;

"Disziplinarrat"  
bedeutet den in Artikel 5 der Vorschriften in Disziplinarangelegenheiten aufgeführten Rat.

## Code of Conduct of the Institute of Professional Representatives before the European Patent Office

This Code is to govern the conduct and other activities of the members insofar as such activities are related to the Convention on the Grant of European Patents (European Patent Convention) signed in Munich on 5 October 1973, as may be amended from time to time.

In this Code, the following definitions are applicable:

"Institute"  
means the Institute of Professional Representatives before the European Patent Office;

"Member"  
means a member of this Institute;

"Convention"  
means the European Patent Convention;

"Council"  
means the Council of the Institute;

"Client"  
means any natural person or legal entity who takes advice or asks services of a Member;

"Disciplinary Bodies"  
means those listed in Article 5 of the Disciplinary Regulation;

"Disciplinary Committee"  
means the Committee listed in Article 5 of the Disciplinary Regulation.

## Code de conduite professionnelle concernant les membres de l'Institut des mandataires agréés près l'Office européen des brevets

Ce Code a pour objet de régir la conduite et les autres activités des membres, pour autant que de telles activités ont un rapport avec la Convention sur la délivrance de Brevets Européens (Convention sur le Brevet Européen) signée à Munich le 5 octobre 1973, et telle qu'elle peut être révisée de temps en temps.

Dans ce Code, les définitions suivantes sont applicables:

"Institut"  
signifie l'Institut des Mandataires Agréés près l'Office Européen des Brevets;

"Membre"  
signifie un membre de cet Institut;

"Convention"  
signifie la Convention sur le Brevet Européen;

"Conseil"  
signifie le Conseil de l'Institut;

"Client"  
signifie toute personne physique ou morale qui prend avis ou utilise les services d'un Membre;

"Instances disciplinaires"  
signifie celles énumérées à l'article 5 du Règlement en matière de discipline;

"Commission de discipline"  
signifie la Commission mentionnée à l'article 5 du Règlement en matière de discipline.

**1. Allgemeines**

a) Die allgemeinen Anforderungen an Mitglieder des Institutes sind in den Vorschriften in Disziplinarangelegenheiten niedergelegt.

b) Die allgemeinen Grundsätze des beruflichen Verhaltens sind in diesen Richtlinien niedergelegt, die die gegenwärtigen Ansichten des Rates wiedergeben. Kein Mitglied wird durch diese Richtlinien von seiner Verantwortung entbunden, die in den Vorschriften in Disziplinarangelegenheiten in den Artikeln 1, 2 und 3 enthaltenen beruflichen Regeln zu befolgen.

c) Die grundsätzliche Aufgabe eines Mitgliedes ist es, den an Patentangelegenheiten interessierten Personen als zuverlässiger Berater zu dienen. Er sollte als unabhängiger Berater dadurch wirken, dass er den Interessen seiner Mandanten vorurteilsfrei und ohne Berücksichtigung seiner persönlichen Gefühle oder Interessen dient.

d) Ein Mitglied soll Maßnahmen treffen zur Sicherung der Interessen seiner Mandanten für den Fall, dass es an der Ausübung seines Berufs gehindert ist.

e) Gute Kollegialität zwischen den Mitgliedern ist eine Notwendigkeit für die Wahrung des Ansehens des Berufsstandes und sollte ohne Rücksicht auf persönliche Gefühle geübt werden.

f) Jedes Mitglied soll diese Richtlinien kennen und kann sich nicht mit deren Unkenntnis entschuldigen.

g) Ein Verstoß gegen diese Richtlinien kann nicht mit Instruktionen durch einen Mandanten gerechtfertigt werden.

**2. Werbung**

a) Werbung ist im Allgemeinen erlaubt, soweit sie wahrheitsgemäß und sachlich ist, und mit wesentlichen Grundsätzen, insbesondere der Redlichkeit und der Achtung des Berufsgeheimnisses, in Übereinstimmung steht.

**1. General**

a) The general requirements for members of the Institute are laid down in the Disciplinary Regulation.

b) The general principles of professional conduct are laid down in this Code, which reflects the present views of the Council. A member is not released by this Code from his own responsibility to comply with the Rules of Professional Conduct set out in the Disciplinary Regulation in Articles 1, 2 and 3.

c) The basic task of a member is to serve as a reliable adviser to persons interested in patent matters. He should act as an independent counsellor by serving the interests of his clients in an unbiased manner without regard to his personal feelings or interests.

d) A member shall take measures to safeguard his client's interests in the event he would be prevented from exercising his profession.

e) Good fellowship among members is a necessity for preserving the reputation of the profession and should be exercised irrespective of personal feelings.

f) Each member should know of the Code and cannot plead ignorance of it.

g) A breach of this Code cannot be justified by referring to instructions from a client.

**2. Advertisements**

a) Advertising is generally permitted provided that it is true and objective and conforms with basic principles such as integrity and compliance with professional secrecy.

**1. Généralités**

a) Les obligations générales des membres de l'Institut sont fixées par le Règlement en matière de discipline.

b) Les principes généraux de conduite professionnelle sont fixés dans le présent Code, qui reflète les vues actuelles du Conseil. Ce Code ne dégage pas un membre de sa propre responsabilité de respecter les Règles de Conduite Professionnelle fixées dans le Règlement en matière de discipline, en ses articles 1, 2 et 3.

c) Le devoir fondamental d'un membre est d'agir en donnant des avis dignes de confiance aux personnes s'intéressant aux questions des brevets. Il doit agir comme un conseiller indépendant en servant les intérêts de ses clients d'une façon impartiale, sans tenir compte de ses sentiments et intérêts personnels.

d) Un membre prendra des mesures pour sauvegarder les intérêts de ses clients pour le cas où il serait empêché d'exercer ses fonctions.

e) Une bonne confraternité parmi les Membres est nécessaire pour préserver le renom de la profession et doit s'exercer indépendamment de sentiments personnels.

f) Chaque membre doit connaître ce Code et ne doit pas alléguer qu'il l'ignorait.

g) Une infraction au Code ne peut être justifiée par son auteur en se référant aux instructions d'un client.

**2. Publicité**

a) La publicité est généralement autorisée, pour autant qu'elle soit véridique, objective et conforme aux principes essentiels notamment la loyauté et le respect du secret professionnel.

b) Von der erlaubten Werbung sind ausgenommen:

1) Angaben zur Person eines Mandanten, es sei denn, der Mandant willigt hierin ausdrücklich ein;

2) die Angabe des Namens anderer Berufsangehöriger, es sei denn, es besteht eine schriftliche Vereinbarung über die Zusammenarbeit zwischen dem Mitglied und diesem Berufsangehörigen;

3) das Anzeigen, Ankündigen oder Veröffentlichen von Angeboten betreffend den Kauf, Verkauf oder die Vermittlung von gewerblichen Schutzrechten, es sei denn auf Instruktionen eines Mandanten.

### 3. Beziehungen zur Öffentlichkeit

a) Ein Mitglied soll den guten Ruf dieses Institutes, seiner Mitglieder und der Praxis der Vertretung vor dem Europäischen Patentamt hochhalten.

b) Ein Mitglied soll an Büroräumen, auf Drucksachen oder anderweitig keinerlei Angaben machen, die die Öffentlichkeit irreführen.

c) Ein Mitglied soll Dritten keine Provision für die Vermittlung von Arbeit geben, dies erstreckt sich jedoch nicht auf den teilweisen oder vollständigen Erwerb einer anderen Patentvertretungspraxis.

d) Ein Mitglied soll berufliche Tätigkeiten im Zusammenhang mit dem Europäischen Patentamt durch ein Nichtmitglied unter seinem Namen oder dem Namen eines Zusammenschlusses ohne angemessene Beaufsichtigung nicht gestatten.

e) Soweit es die Ausübung seines Berufs betrifft, ist ein Mitglied für die Handlungen seiner Gehilfen, die Nichtmitglieder sind, verantwortlich.

### 4. Beziehungen zu Mandanten

a) Ein Mitglied soll auf die ihm von seinen Mandanten anvertrauten Ange-

b) The following are exceptions to permitted advertising:

1) the identification of a client without the express authorisation of that client;

2) the mention of the name of another professional entity unless there is a written cooperation agreement between the member and that entity;

3) the advertisement, announcement or publishing of offers to buy, sell or negotiate industrial property rights, except upon the instructions of a client.

### 3. Relations with the Public

a) A member shall uphold the public reputation of the Institute, of its members and of the practice of representation before the European Patent Office.

b) A member shall not give any indication on office premises, stationery or otherwise which is misleading to the public.

c) A member shall not give any commission to others for the introduction of business, but this does not extend to the acquisition in part or in whole of another patent agency practice.

d) A member shall not permit without adequate supervision professional activities related to the European Patent Office under his name or the name of his association by a person who is not a member.

e) As far as the exercise of his profession is concerned, a member is responsible for the acts of non-member assistants.

### 4. Relations with Clients

a) A member shall at all times give adequate care and attention and apply

b) Des exceptions à la publicité autorisée sont:

1) la mention de l'identité d'un client, sauf autorisation expresse dudit client;

2) la mention du nom d'une autre entité professionnelle à moins qu'il existe un accord de collaboration écrite entre le membre et cette entité;

3) la publicité, l'annonce ou la publication d'offres d'achat, vente ou négociation de droits de propriété industrielle, sauf sur instructions d'un client.

### 3. Rapports avec le public

a) Un membre doit maintenir le bon renom de l'Institut, de ses membres et de l'exercice de la représentation devant l'Office européen des brevets.

b) Sur les lieux de ses bureaux, sur son papier à lettres et autres articles de papeterie, ou autrement, un membre ne doit donner aucune indication qui puisse induire le public en erreur.

c) Un membre ne doit pas donner de commission à des tiers pour la transmission de travaux, mais cette clause ne s'étend pas à l'acquisition partielle ou totale de la clientèle d'un autre cabinet de brevets.

d) Un membre ne doit pas permettre, sans contrôle adéquat, à une personne qui n'est pas membre, d'exercer au nom de ce membre, ou au nom du groupement auquel il appartient, des activités professionnelles ayant un rapport avec l'Office Européen des brevets.

e) En ce qui concerne l'exercice de sa profession, un membre est responsable des actes de ses collaborateurs non membres.

### 4. Rapports avec les clients

a) Un membre doit, à tout moment, consacrer le soin et l'attention con-

legenheiten jederzeit angemessene Mühe, Aufmerksamkeit und Sachkenntnis verwenden. Ein Mitglied soll die Mandanten über den Stand ihrer Angelegenheiten informiert halten.

b) Grundsätzlich ist ein Mitglied nicht verpflichtet, den Interessen eines Mandanten in Angelegenheiten zu dienen, die nicht mit beruflichen Angelegenheiten verbunden sind, die der Mandant dem Mitglied anvertraut hat.

c) Ein Mitglied darf von einem Mandanten Vorschüsse verlangen.

d) Zusätzlich zu den Anforderungen von Artikel 3 (2) der Vorschriften in Disziplinarangelegenheiten soll ein Mitglied einen Auftrag ablehnen, der im Widerstreit mit seinen eigenen Interessen steht. Wenn in solchen Fällen der Auftrag nicht aufgeschoben werden kann, ohne daß möglicherweise dem Mandanten Schaden entsteht, soll ein Mitglied den Auftrag annehmen und ausführen, soweit dies unmittelbar notwendig ist, um diesen möglichen Schaden zu verhindern, und danach die Angelegenheit niederlegen.

e) Ein Mitglied soll nicht ein finanzielles Interesse an irgendeinem gewerblichen Schutzrecht unter solchen Umständen erwerben, die zu einem Widerstreit zwischen Berufspflichten und Interesse führen. Er soll keine Honorare in Rechnung stellen, die unmittelbar vom Ergebnis der von ihm besorgten Dienste abhängen.

f) Zusätzlich zu Artikeln 2 und 3 der Vorschriften in Disziplinarangelegenheiten soll ein Mitglied keinerlei Handlungen gegen eine bestimmte Angelegenheit vornehmen, die von dem Mitglied oder von einer anderen Person in seinem Büro bearbeitet wird oder bearbeitet wurde, es sei denn, dass der Mandant in dieser Angelegenheit mit der Handlung einverstanden ist oder dass dieses Mitglied keine Kenntnis von dieser Angelegenheit hat und nicht mehr in der Lage ist, von dieser Angelegenheit Kenntnis zu nehmen. Es ist diesem Mitglied nicht gestattet, bei einer solchen Handlung Informationen zu verwenden, die erhalten wurden, als die Angelegenheit früher bearbeitet wurde, es sei

the necessary expertise to work entrusted to him by clients. A Member shall keep clients informed of the status of their cases.

b) In principle, a Member does not need to serve the interests of a client in matters not connected with professional work entrusted to him by the client.

c) A member may demand advance payments from a client.

d) In addition to the requirements of Article 3(2) of the Disciplinary Regulation, a member shall decline an order which is in conflict with his own interests. In all such cases, if the order cannot be postponed without possible damage to the client, a member shall accept and perform the order so far as immediately necessary to avoid such possible damage: thereafter he shall resign from the case.

e) A Member must not acquire a financial interest in any industrial right in such circumstances as to give rise to a conflict between professional duty and interest. He must not charge an attorney fee directly related to the outcome of the services he provides.

f) Supplementary to Articles 2 and 3 of the Disciplinary Regulation, a member shall not take any action against a particular matter which is being handled or has been handled by the Member or another person in his office, unless the client in the matter agrees to this action or unless the Member has no cognizance of the matter and is no longer in a position to take cognizance of it. The Member is not permitted to make use in the action of information obtained during the time the matter was previously handled, unless the information is public.

venables à tout travail qui lui est confié par des clients, et faire preuve de la compétence nécessaire dans ce travail. Un membre doit tenir ses clients informés de l'état de leurs dossiers.

b) En principe, un membre n'est pas tenu de servir les intérêts d'un client dans des affaires sans relation avec le travail professionnel qui lui a été confié par un tel client.

c) Un membre a le droit de demander des provisions à un client.

d) En plus des exigences de l'Article 3(2) du Règlement en matière de discipline, un membre doit décliner un ordre qui entre en conflit avec ses intérêts propres. Dans tous les cas de ce genre, si l'ordre ne peut être différé sans dommage éventuel pour le client, le membre doit accepter et exécuter l'ordre dans la limite de ce qui est immédiatement nécessaire pour éviter un tel dommage éventuel; ensuite il se démettra du dossier.

e) Un membre ne doit pas acquérir d'intérêt financier dans un droit de propriété industrielle quelconque, dans des circonstances propres à donner naissance à un conflit entre ses obligations professionnelles et son intérêt. Il ne demandera pas d'honoraires en relation directe avec le résultat des services qu'il fournit.

f) En complément aux articles 2 et 3 du Règlement en matière de discipline, un membre ne doit engager aucune action contre une affaire particulière qui est en cours de traitement ou qui a été traitée par un tel membre ou par une autre personne de son bureau, à moins que le client concerné par cette affaire ne soit d'accord sur cette action ou à moins que ce membre n'ait pas connaissance de l'affaire en question, et ne soit plus en mesure d'en prendre connaissance. Le membre n'est pas autorisé à utiliser au cours de l'action des informations obtenues pendant la période où l'affaire avait été antérieurement traitée, à moins que ces informations ne soient publiques.

denn, dass diese Information öffentlich ist.

g) Ein Mitglied wird automatisch von seiner Verschwiegenheitspflicht gemäß Artikel 2 der Vorschriften in Disziplinarangelegenheiten entbunden, wenn die geheimen Informationen öffentlich geworden sind.

### 5. Beziehungen zu anderen Mitgliedern

a) Ein Mitglied hat gegenüber den anderen Mitgliedern gute Kollegialität zu wahren. Darunter versteht sich ein höflicher Umgang sowie die Tatsache, dass ein Mitglied sich über ein anderes Mitglied nicht in unhöflicher oder verletzender Weise äußern soll. Beschwerden gegenüber einem anderen Mitglied sind erst mit ihm persönlich, entweder direkt oder durch die Vermittlung eines dritten Mitglieds, zu erörtern, danach notwendigenfalls auf den durch dieses Institut vorgeschriebenen Wegen unter Einhaltung der Regeln in Disziplinarangelegenheiten vorzubringen.

b) Da ein vorrangiges Interesse des Institutes in der Aufrechterhaltung eines einheitlichen Berufsstandes liegt, soll kein Mitglied eine Diskriminierung zwischen Mitgliedern, insbesondere im Hinblick auf Sprache oder Nationalität, ausüben oder fördern.

c) Über eine Angelegenheit, von der ein Mitglied weiß oder vermutet, dass sie von einem anderen Mitglied bearbeitet wird oder bearbeitet worden ist, hat das Mitglied dem Mandanten gegenüber jede Meinungsäußerung in dieser Angelegenheit zu unterlassen, es sei denn, dass der Mandant wünscht, eine unabhängige Meinung zu erhalten oder seinen Vertreter zu wechseln. Das Mitglied darf das andere Mitglied nur dann informieren, wenn der Mandant zustimmt.

d) Wenn ein Mitglied von einem Mandanten einen Auftrag erhält, die Bearbeitung einer Angelegenheit von einem anderen Mitglied zu übernehmen, darf das beauftragte Mitglied diesen Auftrag annehmen, muss dann aber sicherstellen, dass das andere Mitglied davon Kenntnis erhält. Das andere Mitglied ist verpflichtet, alle für

g) A member is automatically released from his secrecy obligation according to Article 2 of the Disciplinary Regulation if the secret information becomes published.

### 5. Relationship with other Members

a) A member must observe good fellowship towards other members, and this includes courtesy and the fact that a member may not speak of another member in discourteous or offensive terms. Grievances in respect of another member should first be discussed in private with the other member, either directly or through a third member, and then if necessary through the official channels prescribed by the Institute and in the disciplinary Regulation.

b) Since a prime interest of the Institute is to maintain a unified profession, no member must exercise or promote discrimination between members, for example on grounds of language or nationality

c) A Member shall avoid any exchange of views about a specific case, which he knows or suspects is or was being handled by another Member, with the client of the case, unless the client declares his wish to have an independent view or to change his representative. The Member may inform the other Member only if the client agrees.

d) Where a member is instructed by a client to take over the handling of a case from another member, the Member so instructed is free to accept such instruction but then shall ensure that the other member is informed. Such other member shall without delay, loan or transfer all documents necessary for the handling of the case

g) Un membre est automatiquement libéré de son obligation de secret selon l'article 2 du Règlement en matière de discipline, si les informations secrètes sont devenues publiques.

### 5. Rapports avec les autres Membres

a) Un membre doit observer une bonne confraternité envers les autres, ce qui sous-entend la courtoisie et le fait qu'un membre ne doit pas parler d'un autre membre en termes discourtois ou blessants. Les griefs à l'égard d'un autre membre doivent d'abord être débattus en privé avec cet autre membre, soit directement, soit par l'intermédiaire d'un troisième membre, et ensuite si nécessaire, par intermédiaire des voies officielles prescrites par cet Institut et dans le règlement en matière de discipline.

b) Etant donné que l'un des principaux intérêts de l'Institut est de maintenir une profession unifiée, aucun membre n'exercera ou ne favorisera de discrimination entre les membres en raison notamment de sa langue et de sa nationalité.

c) Un Membre doit éviter tout échange de vues sur un cas spécifique qu'il sait, ou soupçonne, être ou avoir été traité par un autre Membre, avec le client d'un tel cas, à moins que le client ne fasse état de son désir d'obtenir un avis indépendant, ou de changer de mandataire. Le Membre peut informer l'autre Membre seulement si le client est d'accord.

d) Quand un membre reçoit d'un client des instructions aux fins de prendre en charge un cas provenant d'un autre membre, le membre qui reçoit les instructions est libre d'accepter ces instructions mais doit alors s'assurer que l'autre membre est informé. Cet autre membre est obligé, sans délai, de communiquer ou de transférer tous



die Bearbeitung der Angelegenheit erforderlichen Schriftstücke ohne Verzögerung dem neuen Vertreter auszuleihen oder zu übergeben oder in Kopien zu angemessenem Kosten zur Verfügung zu stellen.

### 6. Beziehungen zum Europäischen Patentamt

Im Verkehr mit dem Europäischen Patentamt und seinen Bediensteten soll ein Mitglied höflich handeln und soll alles, was möglich ist, tun, um den guten Ruf dieses Institutes und seiner Mitglieder hochzuhalten.

### 7. Beziehungen zum Institut

a) Die Mitglieder haben das Institut über ihre Zustellanschrift informiert zu halten, an die ihnen vom Institut Korrespondenz und andere Informationen zugesandt werden sollen. Jede Änderung dieser Anschrift muss dem Generalsekretär unverzüglich mitgeteilt werden.

b) Die Mitglieder haben den gemäß Artikel 6 der Vorschriften über die Errichtung des Institutes zu entrichtenden Jahresbeitrag entsprechenden vom Rat festgelegten und mitgeteilten Anordnungen zu zahlen.

Wenn ein Mitglied den Jahresbeitrag nicht entsprechend den Anordnungen zahlt, kann die Angelegenheit vom Schatzmeister dem Disziplinarrat vorgelegt werden.

c) Kein Mitglied darf ohne Genehmigung durch den Präsidenten des Institutes irgendwelche schriftlichen oder mündlichen Mitteilungen im Namen des Institutes abgeben.

d) Ein Mitglied hat das Recht, durch den Generalsekretär um eine Meinungsäußerung zu ersuchen, ob irgendeine Handlung, die es vorschlägt oder billigt, aufgrund dieser Richtlinien zulässig ist. Diese Meinungsäußerung ist für die Disziplinarorgane nicht verbindlich.

e) Unbeschadet der Bestimmungen in Artikel 5b sollten Verstöße gegen diese Richtlinien schriftlich dem

or provide copies at reasonable expense to the new representative.

### 6. Relationship with the European Patent Office

In all dealings with the European Patent Office and its employees, a member shall act courteously, and shall do everything possible to uphold the good reputation of this Institute and its Members.

### 7. Relationship with the Institute

a) Members must keep the Institute informed of their address to which correspondence and other information from the Institute are to be sent. Changes of address must be notified to the Secretary-General without delay.

b) Members must pay, in accordance with arrangements laid down and notified by the Council, the annual subscription required by Article 6 of the Regulation on the establishment of the Institute.

If a member fails to pay the subscription as required by the arrangements, the matter may be referred by the Treasurer to the Disciplinary Committee.

c) No member may, unless authorised by the President of the Institute, make any written or oral communication on behalf of the Institute.

d) A member has the right to seek through the Secretary-General an opinion on the permissibility, under this Code, of any act the member proposes to do or sanction. Such opinion shall not be binding on the Disciplinary Bodies.

e) Except as provided in paragraph 5b), breaches of the Code should be brought to the notice of the

les documents nécessaires au traitement de ce cas ou en fournir des copies au nouveau mandataire, à un prix raisonnable.

### 6. Rapports avec l'Office européen des brevets

Dans tous les rapports avec l'Office européen des brevets et ses employés, un membre doit agir de façon courtoise, et faire tout son possible pour maintenir le renom de l'Institut et de ses membres.

### 7. Rapports avec l'Institut

a) Les membres sont tenus d'aviser l'Institut de l'adresse à laquelle toute correspondance ou communication de l'Institut doit leur être transmise. Tout changement d'adresse devra être notifié sans délai au Secrétaire Général.

b) La cotisation annuelle requise à l'article 6 du Règlement de création doit être payée par les membres, conformément aux dispositions fixées et notifiées par le Conseil.

Si un membre ne paie pas sa cotisation conformément auxdites dispositions, le Trésorier peut porter l'affaire devant la Commission de Discipline.

c) A moins d'y être autorisé par le Président de l'Institut, aucun membre ne peut faire, au nom de l'Institut, une communication écrite ou orale, quelle qu'elle soit.

d) Un membre a le droit de solliciter par l'intermédiaire du Secrétaire Général un avis sur le caractère licite, selon ce Code, de toute action que ce membre propose d'entreprendre ou de sanctionner. Un tel avis ne lie pas les instances disciplinaires.

e) A l'exception de ce qui est prévu au paragraphe 5b ci-dessus, les infractions à ce Code doivent être portées

Disziplinarrat zur Kenntnis gebracht werden.

Disciplinary Committee in writing.

par écrit à la connaissance de la Commission de discipline.

Beschlossen vom Rat des Instituts am 13. 11.1979, Brüssel;  
ergänzt am 5. 11. 1985, München;  
geändert am 7.05.1996, Dublin;  
geändert am 3.10.1997, Strassburg;  
geändert am 8. 05. 2001, Madrid.

Decided by the Council of the Institute on 13.11.1979, Brussels  
supplemented on 5.11.1985, Munich;  
amended on 7.05.1996, Dublin  
amended on 3.10.1997, Strasbourg  
amended on 8.05.2001, Madrid.

Décidé par le Conseil de l'Institut le 14.11.1979, Bruxelles  
complété le 5.11.1985, Munich  
modifié le 7.05.1996, Dublin  
modifié le 3.10.1997, Strasbourg  
modifié le 8.05.2001, Madrid.



*Institut der beim Europäischen Patentamt  
zugelassenen Vertreter*

*Institute of Professional Representatives  
before the European Patent Office*

*Institut des mandataires agréés  
près l'Office européen des brevets*

***The President***

Eliot I. Bernstein, Esq.  
President, Founder & Inventor  
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10158, Stonehenge Circle  
Suite 801  
Boynton Beach  
FL 33437-3546  
USA

epi:CPM/PJL

18th November 2005

States Committee will be investigating  
after taking over complaint process

Dear Mr. Bernstein,

**Re: Your Patent Applications before the European Patent Office**

I refer to your various emails to me regarding the above matter.

In light of your emails, I have referred the matter to our Disciplinary Committee. This Committee will now investigate the matter and will report in due course.

I would point out that only certain of the matters to which you refer are ones for which the Institute (epi) is competent. We only have power to investigate the actions of, and take action against, members of epi. Thus, our Disciplinary Committee only has the power to investigate the actions of Mr. Molyneaux.

You also mention the firm of Harrison, Goddard and Foote. As Mr. Molyneaux is a member of this firm, it will be investigated in the course of the investigation of Mr. Molyneaux.

You further mention Prof. Alain Pompidou and Mrs. Liza Dybdahl. The former is the President of the European Patent Office (EPO) and the second is an employee of the EPO.

***Chris P. Mercer***

*c/o epi Secretariat, P.O. Box 260112 A D-80058 München  
Phone +49 (89) 2017080 • Fax +49 (89)2021548*

There is also reference to the firms Wildman, Harrold, Allen and Dickson LLP and Proskauer Rose LLP. These appear to be US law firms.

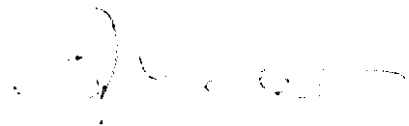
Finally, your mention Mr. Raymond Joao and Mr. Kenneth Rubenstein. These appear to be US attorneys.

epi has no power to investigate or take action against officers or employees of the EPO. Further, epi has no power to investigate or take action against individual US attorneys or US law firms. These can only be investigated and sanctioned via other routes.


As to the status of your patent applications before the EPO, epi cannot take any action in connection with them. epi is not authorised to represent clients before the EPO. Therefore, in order to ensure that you are properly represented before the EPO, it will be necessary for you to instruct a new representative. A list of representatives can be found on the EPO's website.

As the matter is now in the hands of our Disciplinary Committee, I am unable to provide any further comments on the complaint itself. The Disciplinary Committee will now continue to handle the matter.

Yours sincerely,



Chris P. Mercer  
President - epi



States that he is out of process and will not be commenting on the complaint.



With regard to the various allegations you made against professional representatives before the European Patent Office, we would like to draw your attention to the fact that issues of conduct must be initiated with the Institute of professional representatives.

We hope that this information clarifies the situation and remain

Yours sincerely

Handwritten signature of Lise Dybdahl in cursive script, appearing to read 'Lise Dybdahl' followed by a large flourish and the date '4/29/03'.

Lise Dybdahl  
Director